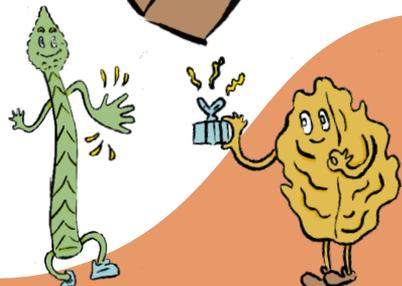
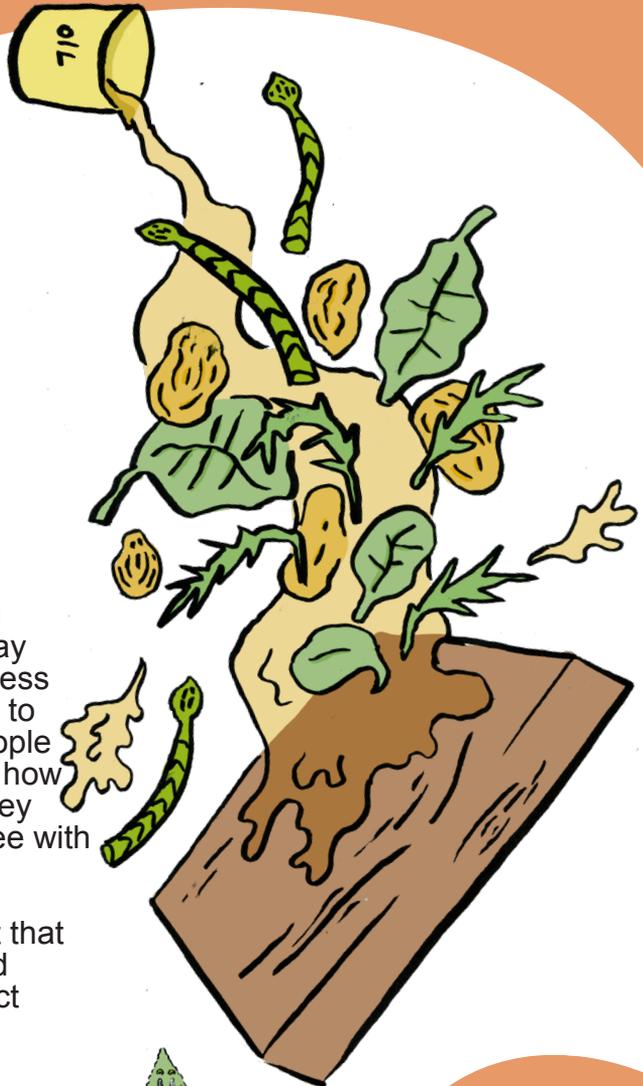


Assets for Success

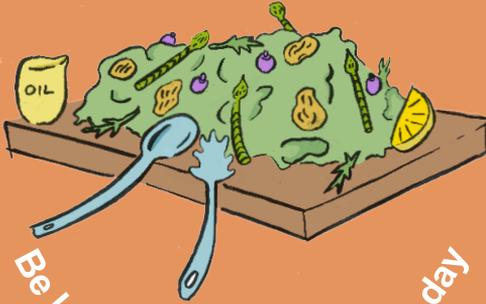
Friendliness

Friendliness is behaving in a pleasant, kind and helpful way towards someone. Friendliness can and should be extended to anyone that you know or people that you meet, regardless of how well you know them, what they look like or whether you agree with them.

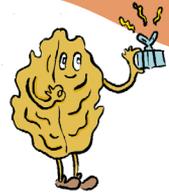
This creates an environment that is warm and comfortable and encourages people to interact and share their opinions and experiences.



Friendliness



Be kind to make someone's day



Be Kind

Motivated to be kind and helpful towards others, regardless of the relationship you have with them.



Approachable

Being warm and welcoming and easy to talk to; smile and make positive eye contact to help others feel at ease.

Awareness

Be conscious of how you present yourself, what impact this may have on others and take responsibility for this.



Cooperative

A willingness to communicate effectively and to get along with others by displaying a positive attitude.

Empathy

Motivated to understand how others may be feeling and willing to learn from other's experiences.



Respectful

A commitment to always be polite and treat others how you hope to be treated; not to make assumptions about others; be open to different views and cultures.